

SHEDDING, FUZZING & PILLING IN WOOL CARPET

Please be aware that some surface fuzzing, shedding and pilling are normal characteristics of wool carpet, particularly during the initial period following installation known as the settling phase.

These characteristics apply to both cut pile and loop pile wool carpet constructions.

During the spinning, twisting, tufting and shearing processes, short fibres are created as a natural by-product of manufacturing. While the primary yarn is securely locked into the backing during tufting and secondary backing, some of these short fibres remain within the pile structure and close to the surface.

Following installation and during early use, these short fibres rise to the surface of the carpet and appear as fuzzing, loose fibre or small pills. This is most noticeable in the settling phase and is not an indication of wear, product breakdown, or faulty manufacture.

Regular vacuuming and normal foot traffic assist in removing loose surface fibres and allowing the pile to settle. As the carpet settles, the occurrence of surface fuzzing and fibre accumulation will progressively reduce.

The time required for the carpet to settle will vary depending on the level of use within the space, traffic patterns and the frequency and effectiveness of vacuuming. Areas subject to higher levels of foot traffic will generally experience shedding first and settle more quickly than low-use areas.

When there is low usage and low cleaning frequency as in the example of holiday homes the timeline for the settling phase will be longer.

Shedding, fuzzing and pilling are inherent characteristics of natural wool fibre and does not constitute a manufacturing fault.

www.supertuft.com.au
sales@supertuft.com.au

03 9427 8600



SUPERTUFT