

INSECT RESISTANCE STRATEGY

If it is apparent that there is an insect infestation, we recommend that the client arranges professional extermination of this pest to ensure that there is no further damage to the carpet or furnishings. It may be that the pest concerned is a beetle (Carpet Beetle) species known to attack natural fibres in apparel, curtains, upholstery and carpet and the client should take action to safeguard all these items.

Further information on "Carpet Beetle" is available from the Carpet Institute of Australia web site and will assist you in understanding how the infestation occurs.

The yarn that we use to produce our carpets is treated with the chemical permethrin. It is applied at the level of .45% in the dye bath and this provides what is known as "level of protection 4".

Our wool cannot be guaranteed to be "insect or moth proofed" as certain insect types have become resistant to the pesticides that can be applied and there are limits imposed by regulating bodies on the amount of chemical that can be applied.

At level 4 however we can state that the carpet is "INSECT RESIST TREATED" and the permethrin may assist the carpet to resist insect attack in many but not all cases.

- Supertuft products are not guaranteed against insect attack.
- Insect attacks are difficult to predict, and all products made of natural fibres run a risk of attack. This is a normal risk of natural occurrences. INSECT RESISTANCE STRATEGY
- The carpet is insect resist treated to the required and allowable level.
- Supertuft is not responsible for the introduction of the moth or insect into the premises. The local environmental factors that have created this circumstance are not within our control.
- Good cleaning practices can be a factor in reducing the risk of such infestations or in identifying them at an early stage. – Vacuum cleaner heads often only clean near to but not up to skirting boards. Cleaning with a 'nozzle' is advised for areas close to walls where an insect attack may occur. – Clean regularly under beds and furniture to ensure that your carpet is maintained in good condition.

- A safe surface spray for insects may be available that can be applied by the homeowner if insect attack is evident. Such a spray may also be used around skirting boards before installing new carpet if insect attack has previously occurred.

After professional extermination of an insect infestation, carpet can sometimes be stretched, and the damaged carpet cut off and disposed of to achieve a good result. This is most likely if the affected area is confined to the area close to skirting boards.

Carpet from another room in the house can sometimes be used to repair an affected area.

FURTHER ASSISTANCE

Please contact us if you require further advice on any matter.

Visit www.supertuft.com.au for specifications, flammability reports, warranties and maintenance advice or a quotation from your nearest supplier.